

DISASTER REGISTRY PROGRAM

The Disaster Registry Program is available to Alameda residents with special needs that wish to be contacted after an earthquake or other major disaster. The City of Alameda Fire Department or Community Emergency Response Team (CERT) volunteers will contact residents after a major disaster to determine whether medical attention or other assistance is required. For more information regarding the program, please call 337-2128.

HOUSING REHABILITATION PROGRAMS

The City of Alameda sponsors several rehabilitation programs providing loans, grants, and/or technical assistance to homeowners. Assistance is available to develop or conserve housing stock for low and moderate-income residents (less than \$53,000/2-person household), create new affordable rental units in existing vacant or underutilized structures, correct code deficiencies, or *perform minor emergency home repairs* (e.g., installation of grab bars, etc.). For more information, contact **Miriam Delagrange** at (510) 749-5814.

ELECTRICITY BILL ASSISTANCE

The Red Cross administers two programs to assist low-income Alameda households with utility bills. The EASE Program assists low-income Alameda residents with current or overdue Alameda Power & Telecom (AP&T) electricity bills. Maximum assistance is \$200 over a three-year period. The Energy Assistance Program assists Alameda households by having an AP&T representative perform an energy audit. Qualifying households may receive free energy-efficient light bulbs, assistance purchasing energy efficient appliances, and other energy conservation assistance. For more information, contact the Red Cross at 814-4200.

SENTINEL FAIR HOUSING

Sentinel Fair Housing is a non-profit fair housing agency that provides unbiased advice and mediation services to tenants and landlords on their rights and responsibilities. For assistance, please contact (510) 836-2687.

RENT REVIEW ADVISORY COMMITTEE (RRAC)

The RRAC responds to complaints of rent increases by making recommendations to tenants, owners, and the City Council regarding rental housing in Alameda. The Committee has successfully mediated more than 225 cases of rental increases, obtaining commitments from property owners to rescind, roll back or otherwise restructure disputed rental increases. A tenant who receives notice of a substantial rent increase can obtain a Rental Increase Complaint (RIC) Form by calling the Development Services Department at 510-749-5800 or visiting the City's housing website at www.alamedahousing.com/pdf/rent_incr.pdf.

RENTER AND HOMEOWNER REFUND PROGRAM

California residents who are U.S. citizens and designated aliens, 62 years of age or older, blind, or disabled, with a total household income of **\$42,770** (2006) or less are eligible for the State of California's Renter or Homeowner Assistance Program. Renters must pay monthly rent of \$50 or greater. **Persons residing in tax-exempt properties are not eligible.** The filing period begins July 1. Applications are available in the Mastick office. *Volunteers are available by appointment to assist with application completion.* To make an appointment, please call the Mastick Office at 747-7506.

PROPERTY TAX POSTPONEMENT PROGRAM

The Property Tax Postponement Program enables homeowners to postpone payment of their property taxes until the homeowner moves, the home is sold, the homeowner dies, title passes to an ineligible person, or senior liens become delinquent. To qualify, a homeowner must be at least 62 years of age, blind or disabled, possess 20% equity in the property which they own and occupy as the principal place of residence, and have a total household income of \$31,500 or less. To obtain additional information, please call 1-800-952-5661 or 1-916-327-5587. Applications are available in the Mastick office.

